

What our clients say

Here at Bride! we always welcome feedback from our clients. Following your wedding we send out a short questionnaire asking for your comments about your overall experience at Bride!

Below is a random sample of questions and answers we have received.

We also welcome your feedback about the content and ease of use of this site.

Please send all comments to linda@brideincornwall.com

- How easy was it to find us and park
- We operate a no appointment necessary policy, was this helpful to you and if you required an appointment were you able to book a suitable one
- When visiting the shop were you happy with how you were greeted
- What were your first impressions of the shop and our displays
- Shop Layout
- Helpfulness & Attitude of staff
- Ambience
- Were you allowed to browse easily
- What are your comments on our changing rooms
- On a scale of 1 – 5, 5 being the highest, please rate your experience at Bride!
- Would you be happy to recommend us to family and friends
- Any other comments

How easy was it to find us and park

Very easy.

Easy.

Parking not to bad.Large car park 5 mins away.

Very.

Very easy to find and lots of parking in the main car park.

We operate a no appointment necessary policy, was this helpful to you and if you required an appointment were you able to book a suitable one

Yes very helpful and suitable

Very easy to book

I think it is a good idea, gives people options, had no difficulty getting appointment.

Very helpful as I live in Paignton and just visited for the day.

My first time looking for a dress, I didn't have an appointment and you were very helpful and I didn't feel like I was being rushed. When I needed to book an appointment I was given lots of options.

When visiting the shop were you happy with how you were greeted

Yes very pleasant and helpful.

Yes.

All staff very friendly and helpful. Couldn't ask for more.

Very welcoming, but not pushy.

Excellent greeting, made me feel welcome and I didn't feel you were judging me.

What were your first impressions of the shop and our displays

Always changing gives prospective brides great ideas.

Good.

Commentswhat our clients say

Fantastic, didn't know where to start first !!!

Very appealing.

Lots of choice and easy to view.

Shop Layout

Very clear and uncluttered.

Good.

Lovely.

Fine.

Easy access.

Helpfulness & Attitude of staff

Always kind and friendly.

Excellent.

Brilliant.

Very helpful, staff advised, were honest and not patronising.

Absolutely outstanding.

Ambience

Felt very at ease in the shop.

Good.

Just what a bridal shop should be.

Comfortable.

Lovely.

Commentswhat our clients say

Were you allowed to browse easily

Yes never rushed.

Yes.

Yes.

Yes.

Yes and you helped where needed.

What are your comments on our changing rooms

Very spacious, much needed when trying on wedding dresses!

Nice, but would benefit from natural light.

The only thing I found was it was quite hot.

Light airy but some natural light would be good.

The only thing I would say is maybe you could do with one or two more!!!!

On a scale of 1 – 5, 5 being the highest, please rate your experience at Bride!

5 out of 5 for sure, highly recommended.

4.

5.

5.

5.

Would you be happy to recommend us to family and friends

Of course.

Commentswhat our clients say

Yes.

Yes.

Yes.

Absolutely. You will be very highly recommended.

Any other comments

You helped my big day go off without a hitch. Thank you for a very stress free experience.

Everything was fantastic from beginning to end, can't thank you all enough.

Thanks for all your help.

Thank you very much, I didn't need to go to another bridal shop because you had everything I needed and made me comfortable. You were the first and only shop I visited.